



Before



After



# NEWSLETTER

## Visit of Additional Chief Secretary Punjab / Secretary LG&RD Department

Additional Chief Secretary Punjab / Secretary Local Government and Rural Development Department visited SPU on 19-06-2006. Firstly he held meeting with DCO and DFID Project Manager and thereafter a detailed presentation on the reforms initiatives in Faisalabad was given to him. He was very much impressed and highly appreciated the efforts of Strategic Policy Unit, City District Government Faisalabad on the performance of the program over a very short span of two years. He specially liked the Management Information Systems (MISs) initiative of the program. Additional Secretary (Development) of LG&RDD Mr. Javid Latif and all EDOs were also present in the presentation.



Additional Chief secretary Punjab attending presentation



Rana Zahid Tauseef  
 City District Nazim Faisalabad



Major (Retd.) Azam Suleman Khan  
 District Coordination Officer Faisalabad

## Visit of the Bi-annual Review Mission of DFID



DFID meeting with JICA project

As part of the bi-annual reviews, a mission of DFID visited the Faisalabad on 19th and 20th of the month. The mission comprised of Mr. Steve Passingham (Education Advisor), Mr. Mushraf Zaidi (Governance Advisor) and Ms. Nighat un Nisa (Deputy Program Manager). During the first day, primarily, the performance assessment of the education component and on second day the same was done for the Finance & Planning, and Education departments. Meetings were also held with EDO Municipal Services and the administration of the JICA project currently under implementation in WASA Faisalabad. In the end a wrap up session was held with the Project Manager. The mission showed its satisfaction on the performance of the program.

## Finance & Planning Department

After the roll out of the FMIS to the Finance & Planning department, for the first time the department managed to complete all the budget forms by the representative of the concerned departments. The F&P department trained people from other departments and helped them by setting the Budget cell in the department. The people from other departments entered the budgets on the FMIS with out any external support.

Special software was developed for the DO F&B regarding the executive scrutiny and that helped the DO F&B in doing the job much quicker and accurate. The impact of salary increase is shown in the budget with scale wise increment. The allowances of each employee are linked with its salary. An effort was also made to mention the union council where the employee is posted and 70% of data in this regard has been collected.



F&B staff is using the software

The development budget module is nearly complete and the Planning section has started entering the projects details on the prescribed forms. This time the planning section is directed to mention the unique identification number for all projects, union council numbers and sectors of the projects. This will help the F&P department in planning and allocating the district scarce resources in the future development projects.

## Citizen Focus

1st Phase of the Perception survey has been completed at the end of June 2006. 21% data has been collected and the data entry has been going on side by side.

The next phase of the survey will start from 3rd July 2006 in two other towns i.e. Lyallpur Town and Iqbal Town. Meetings with communities will be arranged by the Union Council secretaries in these two towns. In this regard, an orientation meeting was held with the Union Council secretaries of these two towns in TMA hall on 29th June 2006.



Meeting with the community members to know their Perception

## DISTRICT MISSION STATEMENT

"We will provide high quality services which compare with the best in the country. We will work with everyone who wants a better future for our District. We will establish an efficient, effective and accountable District Local Government, which is committed to respecting and upholding women, men and children's basic human rights, responsive towards people's needs, committed to poverty reduction and capable of meeting the challenges of the 21<sup>st</sup> Century. Our actions will be driven by the concerns of local people".

## CORE VALUES

### SETTING HIGH STANDARDS

We will achieve the above by comparing, competing, monitoring, evaluating and reporting on achievement, valuing and developing our workers and involving stakeholders in planning and decision-making.

### EQUALITY, FAIRNESS AND RESPECT FOR HUMAN RIGHTS

We value the contribution of all individuals and groups in the community. We recognise that diversity is an asset. We will ensure that access, opportunities and justice are equally available to everyone irrespective of gender, race, creed and religion and take steps to involve people who have previously been excluded.

### HONESTY, OPENNESS AND ACCOUNTABILITY

We are committed to honest, open and accountable local district government and we will try to ensure that these qualities are apparent in all our actions at all times.

### BUILDING PARTNERSHIPS

We will work with local communities, the voluntary sector, the business community and other agencies to deliver the best for Faisalabad District, and secure a prosperous future for the District.

### PROTECTING THE ENVIRONMENT

We will consider the implications of our actions for future generations. We will develop our strategies in consultation with local communities.

## Community Development Department

The Social Welfare Department has organized a one day training workshop for the NGOs on "NGOs Management Skill Training". This was the third training workshop held by the department during the last two months. The workshop was attended by 30 NGOs representatives. The department and the DCC coordinated with the National Urban Poverty Alleviation Program (NUPAP), UNDP for providing financial support to organize and conduct this training workshop. The workshop was held at the training hall of the institute of learning (IOL). The workshop was inaugurated by the newly appointed District Officer Social Welfare (Mr.Abdul Qadoos). He was very impressed to see the IOL facility and the arrangements for the workshop. He thanked and appreciated SPU for providing such a nice and comfortable training hall equipped with all the training aids. Mr.Sarfraz (DO SW) and Mr.Ashraf (DDO SW) were the resource person from the government. SPU team also delivered two sessions one on Proposal Writing and another on CCB. More importantly, the department and the DCC took complete ownership in organizing the training workshop. At the end City Manager NUPAP also addressed the participants and specially thanked SPU for its full support and cooperation.

## Education

Education team has arranged an Education Conference on Orientation to the Whole School development Model & Development of Training material for WSD at Chenab Club Faisalabad. Participants of the conference were;



A view of Education conference on WSD model & Development

- EDOs of City District Govt
- All the DEOs & DDEOs & AEOs (M&F) of the department.
- Some Principals from Govt High Schools.
- Some Nazims & lead teachers from piloting UCs.
- Representatives from Private Schools & NGOs.
- WSD & SPU team

The EDO education leads that activity. In his welcome address, the EDO has introduced the participants with the concept of Whole School Development Model. After that DCO Faisalabad Major (R) Azam Suleman in his thoughtful address pinpointed the problems of education at the grass root level. He has also expressed his concern to

improve the quality of education through inducting skillful, effectively trained & well equipped teachers. He desired that all those involved in the process should grasp the concept of Whole School Development and that in future he would personally look into it. He also viewed/checked the activities (Corners for Maths, Science & Language) of no cost/low cost materials, displayed in the conference hall.

## Human Resource Management

The City District Government has started developing job description for employees from Agriculture and Community Development department. It has also started sharing job description and person specification with employee associations i.e. teacher's association. Parallel to this we are also translating job descriptions and person specifications into Urdu. To date the job descriptions and person specifications for all EDOs and part of education department employees have been translated. This complete exercise has been consultative with inputs from officers pivotal in finalizing these documents.



Discussion with representative of headmaster association on job description

The HRM department also started linking Human Resource Management Information System (HRMIS) with Financial Management Information System (FMIS) which is helping to identify employees who has not submitted their filled "Employee Bio Data Form". Interestingly this linking process is not only giving details of those employees who have not submitted their bio data forms but also identifying employees who exist in HRMIS but not in FMIS.

## Water & Sanitation

The water quality in improved water supply systems often suffers from unreliable operation and lack of maintenance, or the water is subject to secondary contamination during collection, transport and storage. During June 2006 the TMA Jaranwala arranged drinking water tests from different locations and arranged laboratory test from National Institute for Biotechnology and Genetic Engineering (NIBGE). The water quality tests result shows improvement at water source (Water Works), but identified local water contamination in different areas. TMA has taken necessary steps to control the local contamination by taking following actions:-



Staff taking water sample from house connection

- ❖ Cleaning of Clear Water Tank at Water Works and Over Head Reservoirs
- ❖ Make sure the controlling valves are not leaking and working properly

## FRAMEWORK FOR ACHIEVING THE MISSION STATEMENT AND CORE VALUES

The Faisalabad Governance plan is based on five main objectives and 7 key principles designed to realise the Mission Statement and Core Values. The framework for achieving the Mission statement and Core Values is ;

### FISCAL RESPONSIBILITY

To aim for responsible and prudent fiscal management through: effective management of revenue and expenditure allocations; improved budget policy estimation and targeting; streamlined accounting, effective auditing; transparent reporting.

To place citizens at the centre of service delivery processes through better targeted planning; participatory decision-making; more effective service delivery; more accountable for results.

### ORGANISATIONAL IMPROVEMENT

To improve the deployment of resources, systems and processes to increase internal efficiency and provide more effective and responsive organisation and management to meet strategic objectives.

### CAPACITY DEVELOPMENT

To develop competencies, knowledge, skills and attitudes of stakeholders through training, mentoring, coaching and job based learning to improve performance and utilisation of resources.

### CITIZEN FOCUS

### INFORMATION SYSTEMS

In order to ensure that we make decisions in an informed manner, we will develop management and financial information systems.

## DIMENSIONS OF GOOD GOVERNANCE

Faisalabad District is committed to a set of guiding principles that will shape and inform all aspects of District Governance. The following principles will guide the implementation of the District Corporate Plan in each of the 5 areas of Fiscal Responsibility, Citizen Focus, Organisational Improvement, Capacity Development and Information Systems.

- Inclusiveness
- Integrity
- Openness
- Accountability
- Responsiveness
- Efficiency
- Effectiveness

