



Before



After



NEWSLETTER

Visit of CDGF Delegation to Hong Kong and Malaysia

As a part of an active learning exercise sharing & studying other country local government system for the top management, a three member delegation of the City District Government Faisalabad visited different local government institutions in Hong Kong and Malaysia from 23 to 27 April 2007. The overall objective of the visit was to learn from the best practices and also to share the progress of Faisalabad reforms programme with the counterpart institutions in these countries. The delegation visited the following institutions in these countries:



Meeting with the Lands Department on the Geospatial Information Hub (GIH), Hong Kong

- Lands Department on the Geospatial Information Hub (GIH), Hong Kong.
- Efficiency Unit Hong Kong -Integrated Call Center (ICC), Hong Kong.
- Civil Services Training & Development Institute, Civil Services Bureau, Hong Kong.
- Financial Services branch of the Financial Services and treasury bureau Hong Kong.
- Ministry of housing and local government Department, Malaysia.
- Nilai (a City of Malaysia) Municipal Council, Malaysia.
- Malacca (a City of Malaysia) City Council (Finance Department) , Malaysia.

The issues of Fiscal Responsibility (e.g. Financial Information Systems, reconciliation procedures; performance budgeting etc.); Human Resource Management (Human Resource Management information systems, performance management including linking to salary increases) and Citizen Call / complaint centres and links with GIS tools came under discussion.

Finance & Planning



Consultation workshop with NGOs on Budget 2007-08

feedback was given to the CDGF Nazim and the Nazim after giving the necessary general and specific guidelines and setting priorities for the budget 2007-2008 approved the Budget Call Letter .The F&P department will issue the BCL to all relevant stake holders in May 2007.

To ensure maximum stakeholder consultation first time in the history of City District Government Faisalabad the finance & planning department organized a series of sessions with dsistrict government departments, elected members, CCBs & NOGs etc. The Finance & Planning department issued letters to all departments along with draft budget call letter in which the departments and the other stakeholders were requested to help the Finance & Planning department in giving suggestions regarding the preparation of budget 2007-2008. They were requested to come up with the ideas and their contribution which could pave the way for reduction of poverty, improving service delivery, and ensure the good governance in the departments of the City District Government. After the consultation process the

Human Resource Management

The City District Government Faisalabad is working towards an overall strategy to change the organisational business culture of the City District Government so that it embraces performance-based management. The aim is to attain higher standards of professionalism and efficient service delivery by equipping employees with new skills and tools.The Human Resource Management department of the City District Government Faisalabad is arranging a series of training programmes for the senior management. During the month of April 2007, the department has sent 17 government officials on different training courses. These trainings covered the spheres of General Management, Human Resource Management, Financial Management and Information Technology.



Training view of "Problem Solving and Decision Making Skills" at PIM Lahore

Community Development

A group of British Muslim Delegation visited Faisalabad during April to have a meeting with the District Coordination Council (DCC) of NGOs. The purpose of their visit was to learn about the role of DCC in the development of City District Government Faisalabad. They had a interesting and interactive discussion with chairman of DCC and other members of DCC on the progress & achievement of DCC. They were very impressed with the active participation of DCC in



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Vision

Pre-empting Poverty, Promoting Prosperity

DISTRICT MISSION STATEMENT

"We will provide high quality services which compare with the best in the country. We will work with everyone who wants a better future for our District. We will establish an efficient, effective and accountable District Local Government, which is committed to respecting and upholding women, men and children's basic human rights, responsive towards people's needs, committed to poverty reduction and capable of meeting the challenges of the 21st Century. Our actions will be driven by the concerns of local people".

CORE VALUES

SETTING HIGH STANDARDS

We will achieve the above by comparing, competing, monitoring, evaluating and reporting on achievement, valuing and developing our workers and involving stakeholders in planning and decision-making.

EQUALITY, FAIRNESS AND RESPECT FOR HUMAN RIGHTS

We value the contribution of all individuals and groups in the community. We recognise that diversity is an asset. We will ensure that access; opportunities and justice are equally available to everyone irrespective of gender, race, creed and religion and take steps to involve people who have previously been excluded.

HONESTY, OPENNESS AND ACCOUNTABILITY

We are committed to honest, open and accountable local district government and we will try to ensure that these qualities are apparent in all our actions at all times.

BUILDING PARTNERSHIPS

We will work with local communities, the voluntary sector, the business community and other agencies to deliver the best for Faisalabad District, and secure a prosperous future for the District.

PROTECTING THE ENVIRONMENT

We will consider the implications of our actions for future generations. We will develop our strategies in consultation with local communities.

development and they showed their keen interest in developing partnership with DCC . They also discussed how DCC can be helpful in bringing two societies closer.

Education

The main focus of education department's Institute of Learning (IOL) during the month of April remained the Training of Elementary School Teachers and Head teachers. This field training which was launched on 12.03.2007 would be completed by May 08, 2007 in 12 Union Councils. During the training Head teachers and teachers from 165 schools actively participated in it. It was preceded by community mobilization by a team of two persons who held large sessions with Tehsil Nazims and Councilors (Male & Female) a week ahead of training in a particular UC cluster. Mother meetings were a unique aspect of this community mobilization campaign. As a result, during our monitoring visits some very good evidences were found which indicated awareness and motivation of the community to involve itself in school affairs to facilitate Head teachers and teachers.



Training of Head Teacher on Whole School Development

Punjab Education Foundation (PEF) has selected four Education team members as their certified master trainers. In future they will conduct workshops for PEF under Public Private Partnership intervention of Education Sector. This accreditation by PEF has been acclaimed by all as a great achievement for IOL.

Perception Survey

As city District Government Faisalabd conducted a detailed citizen's perception survey (a citizen focus initiative) on its basic services and facilities. Report of the survey is being finalized now days. In the month of April, the process of consultation workshop was started, to share the findings of the survey with the concerned departments and other stakeholders. Findings of the survey has been shared with the following departments;



Sharing Session with Departments on Findings of Perception Survey

- 1) Education Department
- 2) Health Department
- 3) Water & Sanitation Agency
- 4) Community Development Department
- 5) Agriculture Department
- 6) All TMAs
- 7) Group of CCBs
- 8) Group of NGOs

Feed Back of the participants was very good and they were very impressed with the efforts of City District Government. They said that this will be a very useful tool that will be helpful in planning & decision making to divert the flow of funds to the most deserved areas. In May, consultation workshop with the all elected members will be held.

Municipal Services Information System (MSIS)

The City District Government has notified two committees namely a Steering Committee and a Working Committee to guide, monitor and evaluate the GIS project and for active participation of the Government Departments. EDO (IT) is the Secretary for both committees. The Steering Committee will work as decision making authority and will monitor the progress of the Project. Its members are City District Nazim, DCO, DFID Overall Team leader, EDOs of Finance & Planning, Municipal Services, IT, Agriculture, Education, Health, Law, Literacy and Revenue, Works & Services.



Attendees of First Working Committee Meeting discussing issues about MSIS

Working Committee will review the MSIS development on weekly basis. Its members are DFID Overall Team Leader, EDOs of F&P, IT, Education; DOs of Planning, Health, Building, Road, Spatial Planning, Solid Waste, Human Resource and the core team members from MSIS.

Uptill now 10 villages have been digitized. House numbering in UC85 has been completed and it has been started in UC98 . GIS equipment has been installed and is being used by the Project.

FRAMEWORK FOR ACHIEVING THE MISSION STATEMENT AND CORE VALUES

The Faisalabad Governance plan is based on five main objectives and 7 key principles designed to realise the Mission Statement and Core Values. The frame work for achieving the Mission statement and Core Values is ;

FISCAL RESPONSIBILITY

To aim for responsible and prudent fiscal management through: effective management of revenue and expenditure allocations; improved budget policy estimation and targeting; streamlined accounting, effective auditing; transparent reporting.

CITIZEN FOCUS

To place citizens at the centre of service delivery processes through better targeted planning; participatory decision-making; more effective service delivery; more accountable for results.

ORGANISATIONAL IMPROVEMENT

To improve the deployment of resources, systems and processes to increase internal efficiency and provide more effective and responsive organisation and management to meet strategic objectives.

CAPACITY DEVELOPMENT

To develop competencies, knowledge, skills and attitudes of stakeholders through training, mentoring, coaching and job based learning to improve performance and utilisation of resources.

INFORMATION SYSTEMS

In order to ensure that we make decisions in an informed manner, we will develop management and financial information systems.

DIMENSIONS OF GOOD GOVERNANCE

Faisalabad District is committed to a set of guiding principles that will shape and inform all aspects of District Governance. The following principles will guide the implementation of the District Corporate Plan in each of the 5 areas of Fiscal Responsibility, Citizen Focus, Organisational Improvement, Capacity Development and Information Systems.

- Inclusiveness
- Integrity
- Openness
- Accountability
- Responsiveness
- Efficiency
- Effectiveness

